

**Wisconsin Public Library Consortium
Technology Collaboration Operations Committee Notes
April 6, 2021 at 10:00 am
via zoom**

ATTENDEES: Keetra Baker (WLS), Pete Hodge (WLS), Andrew Hoks (SCLS), Tony Kriskovich (NWLS), John Kronenburg (NFLS), Vicki Teal Lovely (SCLS), Robert Nitsch (MLS), Lori Roholt (IFLS), Tou Yang (WRLS),

PROJECT MANAGERS: Jennifer Chamberlain (WiLS), Melody Clark (WiLS)

Meeting started at 10:00 am.

1. Project Proposal Requirements – Steering Feedback

At the last meeting the group agreed there needed to be clarity from the Technology Steering Committee on what should be included in a project proposal and what the process should look like. The Technology Steering Committee met and identified the following requirements.

Requirements for proposal submission to Steering include:

- Project Summary (which should include information from the submissions form)
- A brief project overview/presentation at a Steering meeting
- An identified project lead (if known)

The Tech Steering Committee also added additional submission form elements:

- Estimated project cost (if known)
- Additional comments/information section

2. Proposed Projects

At the last meeting three projects were proposed and reviewed. All three were considered viable and the group consented to move forward with all three, but needed guidance from the Technology Steering Committee on next steps. Now that the group has received feedback from the Steering Committee on requirements for a proposal submission, the group discussed the three proposed projects, identified a lead to draft a project summary and present to the Tech Steering Committee.

It was asked what do we need to tackle first to move forward, do we need to first determine which systems want to be involved in a particular project? It was noted that interest from various systems can be gathered at several points throughout the process. V. Teal Lovely suggested this group does seek out the interest of systems in the early stages.

Faronics/Deep Freeze project:

R. Nitsch reported that Monarch is happy to lead the Faronics/Deep Freeze project. Nitsch suggested we do some surveying to gather info on which systems are using the product or

another vendor's product, ask systems to share their current pricing, then go to vendor & work with manager or upper sales person to negotiate better pricing.

It was asked if there is a listserv of technology staff across the state. There is a Tech-A-Talka listserv managed by WVLS, but it doesn't include a representative from each system. It was suggested we use the Tech-A-Talka list and the WPLC board list to make sure all systems get the information. There is also a DPI list for Library IT that Bill Herman manages. We might want to explore the development of a list for all IT folks at each system in the future.

In terms of the Faronics project, we could also pursue an anti-virus product from Faronics which might help us get more advantageous pricing. It was asked if we want to include pursuing that in this project as well? The group agreed to include this.

Project managers will create the survey form to gather information and will share with the group prior to sending it off to make sure it has all the information needed. This will keep the surveys consistent and WILS can do the work of managing responses.

Analytics Dashboard:

L. Roholt is happy to lead this project, but lacks technical expertise in the building of a dashboard. She does have a vision of what the finished product could look like, but there is a concern about the practicality given the landscape of various ILS. Ideally, the dashboard would include the following and be automated, and in real-time:

- ILS data (circ, collection info)
- Annual report data (collection by format)
- Website traffic, wireless usage
- Other services use data
- Digital collections usage

Starting point could be surveying the systems to see who is currently using a dashboard and what needs they have related to data snapshots and frequency. V. Teal Lovely shared the current dashboard that SCLS has created: <https://www.scls.info/data-statistics>

EZ Proxy:

Would be helpful to know what systems are using to authenticate into e-resources. Winnefox hosts their own instance of EZ Proxy. Nitsch asked if the workaround that Badgerlink helped with during Covid for Ancestry.com, might be a long-term solution? Project managers will do some research on that option.

No identified lead for this project yet.

3. New Project Submissions

Since the last meeting of the group, a new suggestion has been submitted via the WPLC Technology Project Ideas Submission Form

Internet filtering & CIPA compliance:

SCLS iBoss equipment is outdated and needs to be replaced. They are looking for a system with more capabilities. Staff want more control to whitelist sites that are appropriate, and they'd like patrons to have more control to avoid staff intervention.

Group consensus is that this project should be tabled for now given the variations in configuration and filtering requirements at systems and libraries across the state.

4. Idea Sharing

This is a standing agenda item for discussion and the group was asked the following:

- *What technology related problems are you seeing within your library/system?*
- *Are there any major pain points you have with existing processes/procedures?*

V. Teal Lovely found a [spreadsheet](#) from June 2020 for Tech-A-Talk-a list, it's a bit out of date but does include contacts for all systems. She also shared a 2017 Library system [survey](#) on technology services that might have some helpful information. It might be good to send this survey out to systems and ask them to update this comprehensive spreadsheet. V. Teal Lovely will connect with the owner of the Google sheet and see if we can send out for updating. J. Chamberlain also suggested we could look at the system five-year technology plans submitted to the DPI.

Meeting adjourned at 11:12 am.

Next meeting date: July 8, 2021 at 1:00 pm